

MI Ordering Training Assistant

Submitting a Delegated Application

March 2013



moving forward together



- Who We Are
- Purpose of Training
- Using Essent Online
- Frequently Asked Questions
- Support Contacts and Availability



- A mortgage insurer domiciled in Pennsylvania, licensed in all 50 states and the District of Colombia, and approved by Fannie Mae and Freddie Mac in 2010.
- Founded to serve the housing finance industry when the demands of a rapidly changing business climate called for a new kind of mortgage insurance company:
 - \$600MM of committed capital and backed by a seasoned investor base
 - Focused on building strong risk management partnerships with the lender community
- As an established mortgage insurer, the provider of choice for many of the largest and most seasoned mortgage originators.
- With Leadership and Operations teams that have extensive experience from all areas of the mortgage finance industry.
- Your mortgage insurance partner.

Purpose of Training

 To show you how to submit your mortgage insurance application via MI Ordering at

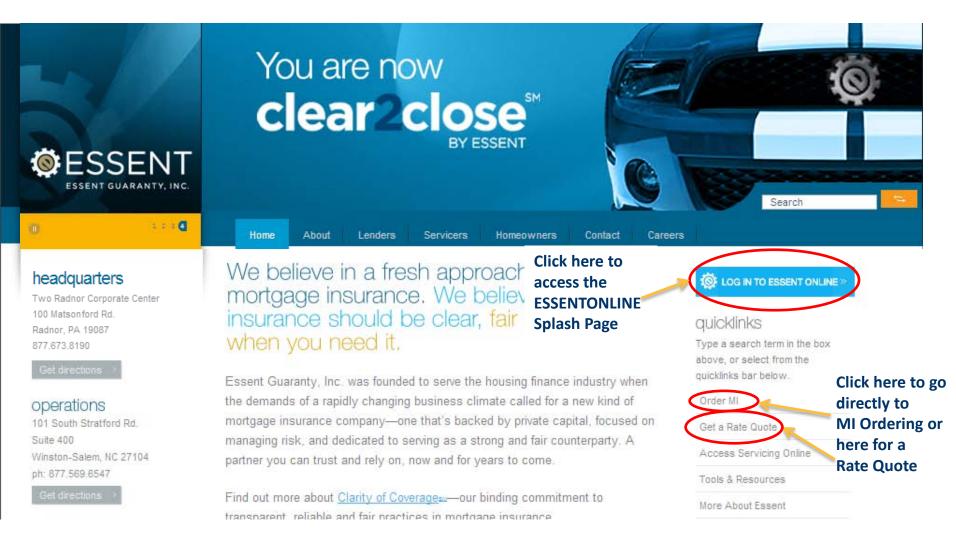


- Easy to learn and use
- Available 24/7
 - Except Saturday 11:00 pm Eastern through Sunday 11:00 am Eastern for system maintenance
- Totally supported by Essent's Customer Support and Underwriting Teams

Using Essent Online to Order MI

- Accessing MI Ordering through Essent Online at <u>www.essent.us</u>
- Creating an MI Submission
 - Direct Input or DU 3.2 File Upload
 - Obtaining a Rate with Rate Finder
 - Viewing , Saving and Printing your Essent Commitment and Certificate
- Editing a Delegated MI Submission
 - Changing, Adding, and Saving Data
- FAQs

Essent's home page is www.essent.us



From the Essent Online splash page you may choose MI Ordering or MI Servicing

Welcome to Essent Online

Essent Online is your one-stop shop for ordering MI and managing your portfolio quickly and easily. Click one of the links below to access our 24/7 ordering or servicing systems.

LOG IN TO MI ORDERING

If you already have your Login ID and Password, click on one of these links to go to the login screen.

If you have your User Name and Password, <u>click here</u> to login. To sign up for MI Ordering, <u>click here</u>.

If you haven't yet signed up for MI Ordering, you can click here to request a Login ID and Password.

If you have forgotten your User Name and/or Password, click here.

With MI Ordering you can:

- » Submit a loan for mortgage insurance
- » Modify a loan in commitment status
- » Upload documents

LOG IN TO MI SERVICING

If you have your User Name and Password , <u>click here</u> to login. To sign up for Servicing Online, <u>click here</u>.

TIP

Save

http://www.essent.us/index.php/welcome-toessent-online as a Favorite or Bookmark. On this page you will find direct links to Essent's most recent underwriting guidelines, rates and the **Rate Finder**. You can also view the Essent Online Training Assistant.

The MI Ordering Login Screen



Important

Typically, you will be using this application in your office. In that case, you would click "This is a private computer."

If you are using a public computer (for example, at a library) or you are using a Wi-Fi hotspot (perhaps on a business trip), you should click the "public or shared" option to maintain proper security levels.

You will be prompted to change your password every 90 days. You will receive email reminders starting 10 days before the deadline. You can change your password before the deadline, or as often as you like.

To Change your Password:

Check the box on the log on screen and the following message will appear:

With this option selected, a page used to change your password will be displayed after your credentials are submitted.

Enter your Login ID , current Password and click Log On.

Enter your old (current) password and key your new password twice. Click on **Change Password.**

If you decide you don't want to change your password at that moment, or went to the change password screen in error, click on **Continue** and your password will not change.

Security (show o	explanation) s is a public or shared compu	ter	
	s is a private computer		
	want to change my pa	assword after logg	ing on
Login ID:			
Password:			
		Log	g On
	aranty, Inc. All rights reserved. Login ID?	Forgot Password?	
	ESSEN		LINE
ord twice. Click			
at moment, or nue and your	Old password: New password: Confirm new password:	Change Password	Continue

The MI Ordering Login Screen



If you've forgotten your Login ID, click on the Forgot Login ID? button at the bottom of the log on screen.

You will need to enter your Email Address and click Submit. Your email address will be authenticated and your Login ID will be sent to that address.

SSENT ONI etrieve Login ID	LINE
Please enter the required	information below in order to view your Login ID.
Please note that all fields	marked with * are required.
Email Address: *	
	Submit

If you've forgotten your Password, click on the Forgot Password? button at the bottom of the log on screen. You will need to enter your Login ID and Email Address and click Submit

You will receive an email from Essent's Customer Support team with instructions on how to set a new password. You will have to answer a security question that you provided when you first signed up as an MI Ordering user.

Re





Secur	ity (sł	10W E	planation)	
	۲	This	is a public or shared computer	
	0		is a private computer	
		Ιw	ant to change my password after	r logging on
Login	ID:			
Passv	vord:			
				Log On
				-
© 201	0 Essen	nt Gu	nty, Inc. All rights reserved.	
	Fo	rgot L	ogin ID? Forgot Pass	word?
			e	
lease enter the requ	uired Info	ormatio	n in order to be approved to reset you user account.	
lease note that all fi				
.ogin ID:*		MI Ord	lering User	
mail Address:*		user@	masterpolicyholder.com	
	_		Cubmit	
		An	email has been sent to user@masterpolicyholder.com with instructions on changing your password.	
			Ok	

The Essent Online License Agreement



Home

ESSENT ONLINE LICENSE AGREEMENT

Ξ

INTRODUCTION

Thank you for choosing Essent Guaranty, Inc.'s ("Essent" or the "Company") online servicing facility ("ESSENT ONLINE"). ESSENT ONLINE was designed to make your business life easier by permitting you to submit and update information and/or to queries mortgage insurance and to access all of your account information, as applicable, online. We start every new ESSENT ONLINE relationship with an ESSENT ONLINE License Agreement such as this document ("Agreement"). This Agreement spells out what you can expect from us, and what we expect from you, the customer ("You" or the "Customer"). By completing the registration process, obtaining a user ID and password, and using the online ESSENT ONLINE service,You are indicating that You agree to be bound by all the terms in this Agreement and to use ESSENT ONLINE only in accordance with this Agreement. You further agree that each user of ESSENT ONLINE (including but not limited to employees, affiliates, third party service providers or outside consultants, collectively, "Users") will complete the registration process and obtain his or her own user ID and password, and that You will be responsible for all Users' compliance with this



The <u>first time</u> you sign in you will be presented with the ONLINE LICENSE AGREEMENT. Once you accept, you will not see this screen again. After acknowledging and accepting the terms of the agreement, you will be prompted to enter/confirm your Profile information.

Essent Online Training Assistant – MI Ordering

On My Profile you can confirm your information and set your User Defaults

ESSEN MI Ord	NT ONL	Importa			C Cert#	⊙ Name © SSN# © Loan#	
	ocuments 7 Profile	will go directly to you log in. If you	visit to Essent Online, you o the Home screen when u need to make changes to hange your user defaults, ile.	Rate Fi	nder My Profi	e Contact Us Log out	
Phor	ne Number: * ((urity Question: *)	First 555)555-5555 What is your favorite color?	,		Plender.com	;	
Mast	urity Answer: * F ter Policy Number: 00 r Defaults	Set the default for yo	J our Preferred Submission Type	by	Preferred Screen View		Layout d forth between Views to see which rks best for you
Prefe Prefe Prefe # of I	erred Submission Type erred Screen View: erred Loan Entry Type Days Recent Submissi Display:	Tabbed View © Sin e: Direct Input © Imp Set your Preferred Loan F	Delegated 🗖 gle Page View O ort DU 3.2 Data File O ntry: Keying in data, or importing a D	U 3.2 Data F	Tabbed View ile.	individual page with a Ta notebook. While you wi certain pages, the Tabbe	on (Borrower, Loan Info, etc.) on an Ib identifier at the top—like a Il still have minimal scrolling on Id View makes it easier for you to e application where data must be
		60 Days 90 Days 120 Days e for how many days of s	ubmissions you would like to et default if 60 days, but you		Single Page View	all of the input fields on	ninates the TABs at the top and puts a single screen where each of the lable by scrolling further down the wser window.

TIP

If it's not under Recent Submissions, you can always find a submission using the Search function at the top right of the screen.

may prefer to see more or fewer, depending on the length of your pipeline.

You can also set your MI Information Screen Defaults

MI Information Screen Defaults

Select the values you typically use for your mortgage insurance applications.

These values can be changed as needed on the MI Information screen for each application.

Premium Payment Plan:	Deferred Monthly	
Premium Payment Type:	*Please Select One*	•
Refundable?	*Please Select One*	•
Renewal Type:	*Please Select One*	•

Deferred Monthly Premium is paid monthly and no premium is due at closing.

Premium Payment Plans defaults to Deferred Monthly [Note: With Deferred Monthly premium, borrowers pay no MI premium at closing. They include their first MI premium payment with their first monthly mortgage payment.] If that is not what you typically use, you can change it. Click on the? to see plan definitions.

When you are done, click Save and you will be returned to the Home page.

Save

If you want to modify any of the MI Information defaults for one particular MI application, you can do so without changing your Profile and it will automatically revert back to your Profile default values when you enter the next application.

This is how the MI Info Screen will look

Without	t Defaults Set		With I	Defaults Set
Application Type:	Delegated	-	Application Type:	Delegated
Coverage Percent: *	25	•	Coverage Percent: *	25
Premium Payment Plan: *	Deferred Monthly	V	Premium Payment Plan: *	Deferred Monthly
Premium Payment Type: *	* Please Select One *	$\mathbf{\nabla}$	Premium Payment Type: *	Borrower Paid
Refundable?*	* Please Select One *	V	Refundable?*	Not Refundable
Renewal Type: *	* Please Select One *	7	Renewal Type: *	Level

Essent Online Training Assistant – MI Ordering

MI Ordering Home Page

This is the first screen that you will see each time you return to Essent Online after your first visit. When you sign in for the first time, your Recent Submissions section will be blank.

Home Documents	Existing Submission		You can link direct Essent's Rate Find		Log ou
✓ Delegated	Non Delegated		any screen.		
• Direct Input	Lender Loan Nbr:				
C Import a DU 3.2 Data File:	DU File Name:	Brow	/se		
Go					
Recent Submissions					
Loan# Bor	rower SSN Address	Status Cert#	Submitted On	Modified By	

To input a new MI application, use the *New Submission Tab*. You may also change or update recently added files from this Tab.

If you are signing in only to change, update, cancel or withdraw files already existing in the system, click on the *Existing Submission* Tab (see page 15).

New Submission Tab

Tip

Но	ome C	Documents														Rate Fir	nder	My P	rofile	C	ontact U	s	Log	out			
	New 9	Submission		Exi	sting Su	ubmis	ssion			lf y	vou se	t you	r Defa	aults o	n My	Profile	, you	r Pref	erred	Sul	omissio	on r	netho	od wi	ill be i	ndic	ated.
(🗹 Delega	gated						□ No	n Deleş	gated)																
	O Direct	t Input:						Lendei	r Loan I	Nbr:]												
	C Impor	rt a DU 3.2 Data	a File:	:			I	DU File	Name:	- I					Br	owse											
		Go																									

Once you save a loan, your Recent Submissions Pipeline will provide this data

Recen	Recent Submissions									
_		Loan#	Borrower	SSN	Address	Status	Cert#	Submitted On	Modified By	
Edit	Upload	DEM0004	Mary Househunter	***-**-8739	1 Community Way	Suspended	0000164	05/19/2011 12:31 PM	USERNAME	
Edit	Upload	DEMO003	James Homeowner	***-**-4598	321 Elm Street	Approved	0000165	05/20/2011 11:53 AM	USERNAME	

To make changes to Delegated files, click on "edit" (which appears to the left of saved files) and Resubmit.

After you have input or imported files, they will be listed with the last entered at the top; however, you can sort them by clicking on any of the headings.

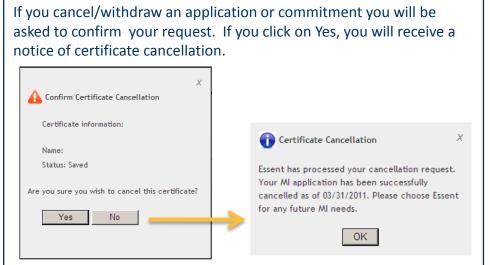
Heading	Information
Loan#	Your ID number for the loan
Borrower	First and Last Name (sorts on Last Name)
SSN	Last 4 digits
Address	Subject property address
Status	Saved (Not yet submitted); Approved; Suspended; Application in Progress
Submitted On	Most recent submission date and time
Cert#	The Certificate number assigned to loan once it has been submitted
Modified By	Your User Name

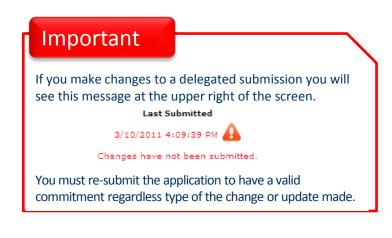
Existing Submission Tab

New Submission	Existing Submission			
Loan Nbr:		OR Certificate Nbr:	⊙ Change/Update	O Cancel Withdraw
Go				

		Loan#	Borrower	SSN	Address	Status	Cert#	Submitted On	Modified By
Edit	Upload	DEM0004	Mary Househunter	***-**-8739	1 Community Way	Suspended	0000164	05/19/2011 12:31 PM	USERNAME
Edit	Upload	DEMO003	James Homeowner	***-**-4598	321 Elm Street	Approved	0000165	05/20/2011 11:53 AM	USERNAME

From the Existing Submission page you can also view your pipeline. <u>You cannot input a new loan from this page</u>, but you can **change, update, cancel or withdraw** an existing file that has been saved or submitted (if it was a delegated submission).





Your submission will be marked Delegated if you have made Delegated the default in your Profile. <u>REMEMBER, if you have</u> <u>not set your Preferred Submission Type in your Profile, you will have to choose a submission type each time you have a new submission.</u>

ł	lome Documents			Rate Finder	My Profile	Contact Us	Log out
	New Submission	Existing Submissior					
->	✓ Delegated		🗌 Non Delegated				
	🖸 Direct Input		Lender Loan Nbr:				
	C Import a DU 3.2 Data File:		DU File Name:	Browse			
	Go						

If you have set your Preferred Loan Entry type, either complete the Lender Loan Nbr (Direct Input) or click Browse and locate your file on your computer (Import a DU 3.2 Data File--see page 21 for more detail about importing a DU 3.2 file).

Тір

Lender Loan Nbr is a required field for Direct Input applications. If your loan does not have an assigned number, you may name it something that will be easy for you to identify using numbers, letters or special characters.

Entering a Delegated MI Application: New Submission

If you set your Default Preferred Loan Entry Type, you will either enter your Lender Loan Number and Click Go (for Direct Input)

-or-

Click on Browse to find the DU 3.2 file on your computer and Click Go (for Import a DU 3.2 Date File).

If you did not set your Preferred Loan Entry Type, choose one and proceed as directed above.

New Submission	Existing Submission			
Delegated O Input Import a DU 3.2 Data File	Lender Loa DU File Nar	n Nbr:	\mathbf{b}	
Go Important When you import a DU 3.2 populate with the data in th all fields to make sure data accurately. Fields with miss highlighted in red and must completed before proceeding	file, fields will auto- ne file. Please check has been populated sing data will be be manually	ride 2 Look in: Files for MI Submission Homebuyer1.dat Homebuyer3.dat Choose file, double click it, or click on Open. File name: Open	Tip Essent cur only type .txt for DU <u>not data f</u> <u>imported</u> to upload	rrently accepts files of : .dat, .fnm, .imp, .exp or J import. <u>PDF files are</u> <u>files, so they cannot be</u> <u>here.</u> If you should need or email a loan t, you may use a PDF.

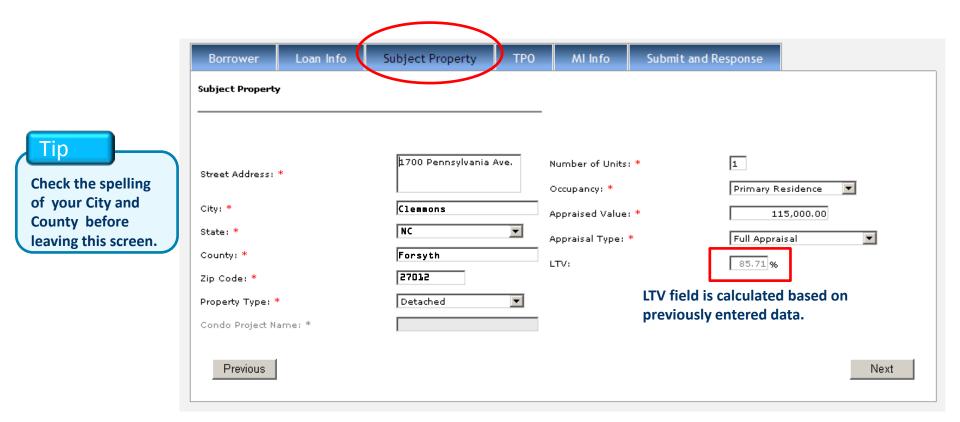
Entering a Delegated MI Application: Borrower Page

Borrower Lan Info S	ubject Property TPO	MI Info Submit and Resp	ponse	Tabs appear in Tabbed View only.
Borrower Information		Credit Score Information	Add Another Borrower	If you have more than one borrower, click here, or on the button above Next, to add them after you have completed data entry for the first borrower.
First Name:* Middle Initial: Last Name:* Suffix: SSN:* Intend to occupy Subject Property?*	Not Provided * 💌	Credit Score:* Credit Score Repository:* Enter the middle of three or lower of t the credit repository associated with t	* Please Select One * 💌 two credit scores for each borrower. Enter the credit score.	*Asterisks indicate required data. In some cases, certain fields will be required only when particular options are chosen.
Present Address		Employment, Income & Liabilities	Information	Will this borrower occupy the Subject Property? A "No" will identify a non-occupant co-borrower.
Street Address:* City:* State:* Zip Code:*	Please Select One * 💌	Self Employed?* Total Monthly Income: * Total Monthly Liabilities (excluding PITI) * Enter joint monthly liabilities on primi		Total Monthly Liabilities should NOT include the mortgage payment, taxes or insurance on the subject property, -and- Joint liabilities should be entered for the primary borrower only.
Ethnicity:* * Ple Race:* Hold CTRL and click to select up to 5 Values per borrower.	k Or African American ive Hawaiian Or Other Pacific Islander ite ormation Not Provided	Asset Information Total Liquid Assets (excluding gift funds) * Gift Funds: Total Assets:	0.00	Tip Type all numbers in as simple numbers: No dollar signs, percentage signs, commas, hyphens, etc. The correct format will be assigned by the system.
Cancel Changes			Add Another Borrower	Any time you leave the borrower page your data will be saved. Once you have completed data entry for all borrowers, click on Next to move to the Loan Info screen.

Entering a Delegated MI Application: Loan Info Page

		Tip
Borrower Loan Info Subject Property	TPO MI Info Submit and Response	
Loan Information		Total Loan Amount relates to the use of a
		Financed Single Premium. The field will auto-
Base Loan Amount: * 90,000.00	Loan Amortization Type: * Fixed 💌	calculate if the premium amount is entered
fotal Loan Amount: 90,000.00	Seller Paid Closing Costs:	later on the MI Info page.
Amortization Term: * 360 months	Sales Concession Amount:	
nterest Rate: * 4.230 %	Corporate Relocation: * No 💌	
Loan Purpose: * Purchase	Subordinate Financing: * No 💌	
urchase Price: * 105,000.00	Subordinate Financing Amount	Field names in light gray will darken and the associated
urpose of Refinance: * 🛛 🔭 Please Select One * 💌	(Non HELOC Balance): * Subordinate Financing Amount	field will open for input only when the related option is
Refinanced	(HELOC Limit): *	chosen.
Essent Cert #:		For example:
Documentation Type: * Full Documentation	L	• If the loan is a Purchase, the Purchase Price field will
Type: *		open and, since it is then a required field, the asterisk
Loan Product Information		will turn red.
		• If the loan is a Refinance, the Purchase Price will remain
Affordable Housing Program: 🛛 🔭 Please Select One * 💌		gray, but the Refi-related fields will open.
Negative Amortization Type: * No Negative Amortization	Neg Am Limit: * %	gray) but the rich related helds will open
Balloon: * No 💌	Balloon Term: * months	
nterest Only: * No 💌	Interest Only Term: * months	Loan Purpose: * Refinance 💌
emporary Buydown Type: * None 💌	Buydown Change Frequency: * months	Purchase Price: *
iuydown Increase Rate: * %	Buydown Total Duration: * months	Purpose of Refinance: * * Please Select One *
Adjustable Rate Mortgage Information		Cash Out
		Refinanced No Cash Out
RM Description * * Please Select One *	# of Mos to First Adjustment: * months	Essent Cert #:
Index Current Value: * %	Lifetime Cap: *	Data fields for ARMs will open only if the Loan
Margin: * %	Subsequent Caps: * %	Amortization Type is Adjustable Rate.
Index Name: * Please Select One * 💌	# of Mos to Subsequent Adjustment: * months	
Proposed Monthly Housing Expense		
		First Mortgage Principal and Interest is auto-calculated
First Mortgage Principal And		based on previously entered data.
441.69	Other Housing Expense: Other Mortgage Loan Principal And	Suscu on previously entered data.
Hazard Insurance: * 65.00	Interest:	
Homeowners Association Dues And Condominium Fees:	Real Estate Tax: * 125.00	
Previous		Click Next to continue to Subject Property.

Entering a Delegated MI Application: Subject Property Page



Drop Down Options

Detached 💌	Primary Residence 🛛 💌	Full Appraisal 📃
* Please Select One * Attached Condominium Cooperative Detached Manufactured Housing Modular P U D	* Please Select One * Investor Primary Residence Second Home	* Please Select One * Condominium Appraisal Cooperative Appraisal Exterior Only Full Appraisal Income Property Appraisal Other

Essent Online Training Assistant – MI Ordering

Borrower	Loan Info	Subject Property	TPO MI Info	Submit and Response	
тро					
Origination Channe		er/Retail	TPO Originator Na	me:*	
Previous					Next
	Broker Corres	↓ pondent /Retail		ider (that is, the ordering e <i>Lender/Retail</i> and click	
		<u> </u>	(TPO) on which you	nated by a Broker or Cor are placing the MI, the g ion of all fields is require	grayed-out fields
Tip One source of TPC					
f page 4 of the Re oan Application– lae Form 1003.	esidential	Loan Originator's Name (print or type) Loan Origination Company's Name	Loan Originator I Loan Origination	dentifier Company Identifier	Loan Originator's Phone Number (including area code Loan Origination Company's Address

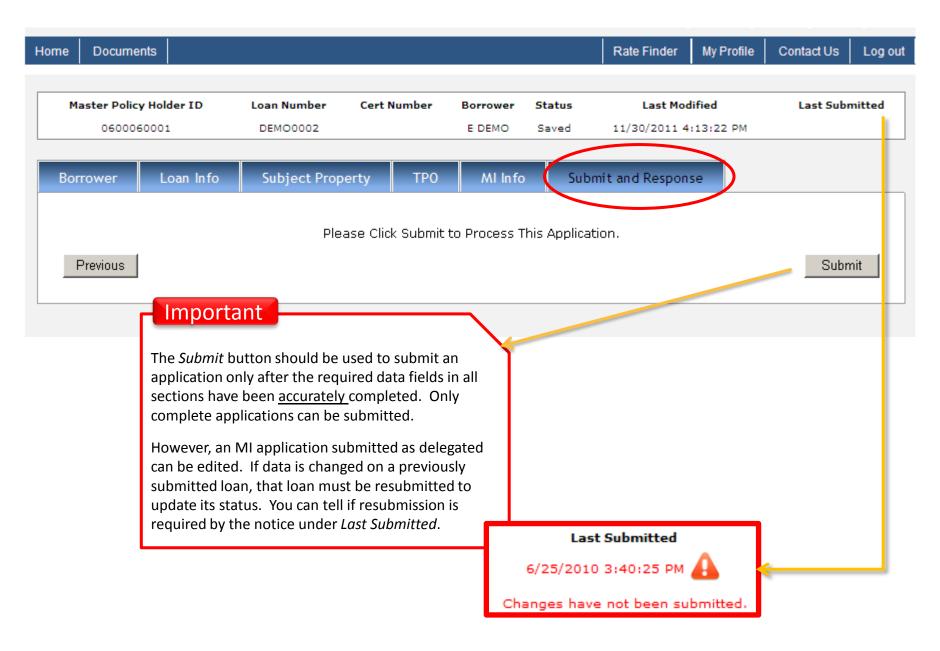
Entering a Delegated MI Application: MI Info Page

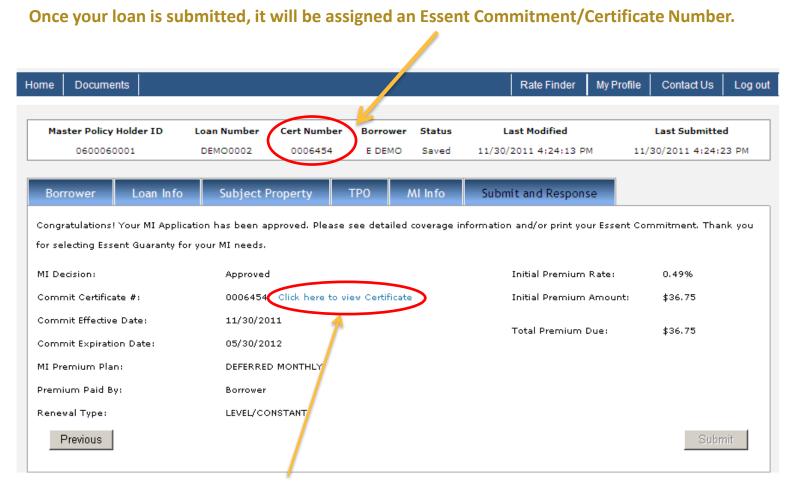
	Home Documents		Rate Fir	nder My Profile Contact us Log out
	Borrower Loan Info	Subject Property TPO	MI Info Submit and Re	sponse
	MI Info 			
	Application Type:	Delegated	DU Decision:	None
MI Information	Coverage Percent: *	25	LP Decision:	None
Screen Defaults	Premium Payment Plan: *	Deferred Monthly	LP Purchase Eligibility: *	* Please Select One *
set on <i>My Profile</i> page, may be	Premium Payment Type: *	Borrower Paid	Employee Loan?: *	No
temporarily	Refundable?*	Not Refundable	Premium Financed?: *	Nov
changed here for a specific loan.	Renewal Type: *	Level	Financed Premium Amount: *	2,520.00
	Previous			Next

If you choose a single premium and it will be financed in the loan amount, the Financed Premium Amount field will be open and allow you to type it in. If you need the premium amount, click on the Rate Finder, enter a few pieces of data, and you will have it.

Essent Online Training Assistant – MI Ordering

Entering a Delegated MI Application: Submit for Processing





If your loan is approved, you will receive a Commitment and Certificate of Insurance. You can see, save and/or print the PDF commitment by clicking on *Click here to view Certificate*. You can also retrieve your commitment from the Home Page under Recent Submissions—see Page 20

Entering a Delegated MI Application: Commitment and Certificate of Insurance

Essent Guaranty, Inc. 101 S. Stratford Road Winston-Salem, NC 27104 (877) 569-6547

COMMITMENT AND CERTIFICATE OF INSURANCE

Essent Guaranty, Inc. in consideration of the premium payment set forth below and in total reliance on representations made in your Application issues this Commitment/Certificate pursuant to the terms and conditions of the Mortgage Guaranty Insurance Master Policy and any conditions noted below. Any modifications, changes or revisions of the terms or conditions set forth on this Commitment/Certificate or any failure to satisfy any conditions noted below without prior written consent of the Company, will invalidate the Commitment/Certificate and the related insurance coverage. Subject to payment of premium, the Certificate of Insurance becomes effective on the date the Loan is Closed or such other date as mutually agreed to by you and the Company. The Company reserves the right to terminate/rescind the Commitment/Certificate if the loan is ineligible for coverage based upon Company's published underwriting guidelines. Capitalized terms in this form shall be given the meaning as ascribed to them in the Mortgage Guaranty Insurance Master Policy.

insured information	
Master Policy Number	40-0001-0001
ABC BANK	
1401 HAMPTON STREE	ET
COLUMBIA, SC 29210	

and information

Borrower Name and Property Address FIRST LAST

123 NEW HOME STREET, WINSTON SALEM, NC 27104

Number

Commitment/Certificate

Commitment Date

Renewal Premiums

Premium Refundability

Coverage %

Premium Plan

Insurance Information

Commitment Expiration Date 01/12/2013

0000753

09/12/2012

Deferred Monthly

Non-Refundable

Level

30

Loan Information

	DEMODEL01	Amortization Term	360 Months
Loan-to-Value (LTV)	92	Occupancy	Owner Occupied
Sales Price	\$218,000.00	Loan Purpose	Purchase
Appraised Value	\$220,000.00	Amortization Type	Fixed (A)
Base Loan Amount	\$200,000.00	Non-Retail Originator	No
(Insured Amount)		Property Type	Detached
Total Loan Amount	\$200,000.00	Borrower Credit Score	720
(with financed premium)		Corporate Relocation	No

Premium Rate Information

	Premium Rate	Premium Due
Initial = Months 1-12	0.67%	\$111.67
Renewal Period 1 = Months 13-120	0.67%	\$111.67
Renewal Period 2 = Months 121-360	0.20%	\$33.33

Endorsements & Notes

For Deferred Monthly Premium, no payment is due at closing; loan servicer will be billed for first payment.

EGI-1002.001(01/11)-Master Policy, EGI-1002.002(01/11)-Delegated Clarity End. EGI-1002.128(01/11)-NC State End.

Insured's Acceptance and Certification By paying the initial premium, the Insured accepts the Company's coverage offered and validates this Commitment as a Certificate by certifying that: (1) the Loan transaction as described above has been Closed; and (2) any terms and conditions have been fully satisfied; and (3) Loan information, including those set forth above on the Commitment/Certificate and other information provided for validating eligibility under the Company's underwriting guidelines, is true and correct and the Company can rely on it in extending coverage to the Loan; and (4) there has been no Default prior to the tender of the initial premium or Loan is not in Default at the time the applicable premium is paid; and (5) the Insured has no knowledge of any material changes in any statement contained in such Application, supporting documentation or representations.

Servicer Information

To activate this Certificate of Insurance please return the completed Certification Notice.

EGI-5001.001(01/10)

Important

Tip

Check to make sure all data is accurate. If not, return to Essent Online, make changes and re-submit.

Remember, changing or adding data will require

re-submission of the file and may change its status.

Essent Online Training Assistant – MI Ordering

Entering a Delegated MI Application: If your submission for MI is suspended

Ho	ne Documents				Rate Finder M	y Profile Contact us Log out
	Master Policy Holder ID	Loan Number	Cert Number	Status	Last Modified	Last Submitted
	4000010001	DEMO003	0000165	Suspended	5/20/2011 11:42:39 AM	5/20/2011 11:42:55 AM
	Borrower Loan Info	Subject Pro	perty TPO	MI Info	Submit and Response	
Y	our Application Submission was	Suspended.		ï	_	
	Invalid Postal Code!					
	• Invalid Postal Code:					
	Previous					Submit

You may receive a message(s) identifying a problem with the file. For example:

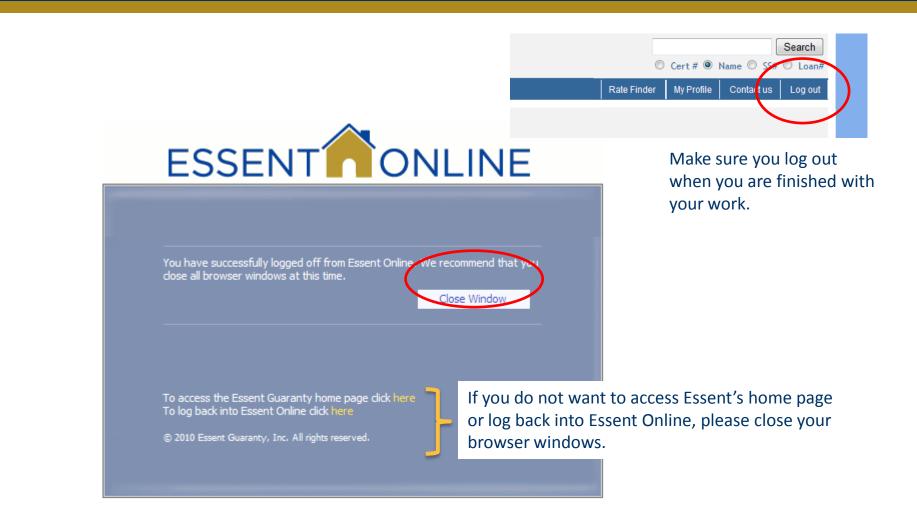
- A premium rate cannot be found
- There is an issue with the property address
- The number of units entered is greater than allowed

Please check the data to ensure you have entered it correctly. If there was an error, you may change the data and re-submit the application. If not, an Essent Customer Support representative will contact you, or you may contact Customer Support at <u>essentonlinehelp@essent.us</u> or 855-282-1483.

Home Documents		Rate Finder My Profile Contact Us Log out
CONTACT	If you need assistance site, contact Customer	with your login ID or password, or using our MI Ordering Support.
Customer Support		Customer Support
Phone: 855-282-1483		Customer Support is available 8am-8pm Eastern, Monday-Friday
Email: essentonlinehelp@	essent.us	
		Contact Customer Support for assistance with data entry, importing DU 3.2 files, uploading
		documents, first time users and any other questions about how the system works.
	If you have questions a	bout a loan file, please contact Essent Underwriting by
Underwriting	Email, Phone, or Fax.	Underwriting
Phone: 877-330-3535	,, _ ,,,,,,,,,,,,,, ,,,,,,,,,,,,,,,,,, ,,, ,, ,,, ,,, ,,, ,,, ,,,,	Underwriting is available 8am-8pm Eastern, Monday-Friday
Fax: 877-331-8311		
Email: underwriting@ess	sent.us	Contact Underwriting for assistance with rates, guidelines, loan scenarios/exceptions, turn-time
		or loan status.

Essent Online Training Assistant – MI Ordering

When Your Submission is Complete



Essent Online Training Assistant – MI Ordering

QUESTION	ANSWER
I forgot my password. How can I request a reset? or When I typed my password wrong I got locked out. What should I do?	For security reasons, you have three attempts to log on correctly before the system locks you out. If you are locked out, or forget your password, click the "Forgot Password" button on the Log On screen. You will also be required to change your password at least every 90 days, or more frequently if you like. Check the "I want to change my password after logging on" box – see page 8.
Are others in my organization (as defined by the master policy number associated with my Login ID) able to see my file manager and the files I have completed?	No. Your file manager is unique to the you and only your Login ID and Password will provide access to the loans you input. For your protection and the security of borrower data, you should not give your user name or password to anyone else.
How do I save my data?	Each time you go to another screen, or click on the Next (or Previous) button, your data is saved.
How do I find a loan I've previously input?	 There are several ways to find loans previously input: Use the Recent Submissions list at the bottom of the screen for unsubmitted requests or modifications from the last several days; Click on the Existing Submissions tab on the home screen to search for a loan; Use the Search feature at the top right of the screen.

QUESTION	ANSWER
What is the difference between the Tabbed view and the Single page view?	The Tabbed view places each unique section (Borrower Information, Loan Information, Subject Property, etc.) on an individual page with a Tab identifier at the top—somewhat like a notebook. While you may still have minimal scrolling on certain pages, the Tabbed view may make it easier for you to identify the section of the application where data must be added or updated. The Single page view eliminates the top TABs and puts all of the input fields on a single screen. Each section is available by scrolling further down the page. In either view, you may tab through the fields, use your mouse to click on a field, or a combination of both. Which screen you use is totally a matter of individual preference.
What are the hours of operation for Essent MI Online?	MI Ordering is an Essent Online application that supports near constant up time. It is not available from Saturday 11:00 p.m. to Sunday 11:00 a.m. Eastern time for system maintenance. Underwriting and Customer Support are available to assist you Monday – Friday, from 8 a.m. to 8 p.m. Eastern Time.

Customer Support: If you are having issues getting into MI Ordering from www.essent.us or the Log In Screen, or if you are in MI ordering and receive an error message or have specific system questions

- Email: essentonlinehelp@essent.us
- Phone: 855-282-1483

Underwriting Support: If you have guideline or specific loan questions

- Email: <u>underwriting@essent.us</u>
- Phone: 877-330-3535

Support Availability

• Support is available Monday – Friday, 8:00 a.m. to 8:00 p.m. Eastern Time

System Availability 24/7

• Except Saturday 11:00 pm Eastern to Sunday 11:00 am Eastern

Essent Online Training Assistant – MI Ordering





moving forward together

Essent Guaranty, Inc.

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